

36 times in Berlin – also near you!

There are three consultation centres in each district. A location map is available on the website.

We provide consultations

- on site
- by telephone
- via video
- at your home if required.

We offer consultations in various languages. Please make an appointment in advance.



Contact

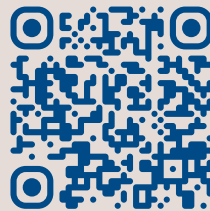
Consultation hours:

Tuesdays 9 a.m. – 3 p.m.

Thursdays 12 p.m. – 6 p.m.

Appointments are available from Monday to Friday by arrangement.

www.pflegestuetzpunkteberlin.de



www.instagram.com/pflege.fragen

Berlin-wide service hotline:



0800 59 000 59 (free of charge)

Monday to Friday,
9 a.m. to 6 p.m.

The care support centres in Berlin are funded by Berlin's health and nursing care insurance funds and the state of Berlin.

Advice on care and ageing



Englisch



Who comes to us?

- Adults in need of care, as well as relatives, acquaintances and friends
- Relatives of children, adolescents and young adults in need of care
- Anyone who would like to find out more about care, support in old age or preventive care in advance



We are here to help!

- We guide you through the care, health and social services systems
- We advise you on your entitlement to benefits and financing options
- We plan the next steps together with you
- We take the time to consider your personal situation

free, independent and
consumer-oriented



We advise you on...

- Applying for care levels and other benefits
- Assistive devices
- Types of accommodation when living at home is no longer possible
- Relief for family carers
- Assessment by the Medical Service
- Services for people with dementia
- Support for families with children requiring care
- Adapting the home
- End-of-life care and support
- and much more!